

Spooner Industries Limited are committed to supplying innovative, reliable, and high-quality products and services that meet or exceed the requirements and expectations of our customers.

The company's goal is to ensure that the Quality Management System (QMS) is practiced at all operational levels and is an active tool in place to achieve improvement and efficiency of process.

The Company is committed to meet these objectives by:

- providing a high level of service
- specifying products and services that are best suited to our customer requirements
- risk assessing our products and business solutions, for technical, design and cost impact minimising risk for all parties
- innovative design and development
- continuous dialogue, during which we set quality requirements for our business partners and ourselves
- valuing, recognising, and encouraging high quality work by individual employees
- development of the knowledge and competences of our employees
- operating effective management systems including managing the quality of operations in accordance with ISO 9001
- providing appropriate means and resources for the QMS
- setting objectives for the quality of our operations
- reviewing our processes for effectiveness against those objectives
- compliance with all relevant legislation and internal requirements

Chief Executive Director
Mr S Clarke



Date of last Review: 15th May 2024

Date of next review: May 2025

Document No	Title	Issue Date
47-POL001	Quality Policy	23/05/2024